



# ABLOY USA

## Software and Services Pricing

INFO@ABLOYUSA.COM | ABLOYUSA.COM  
effective April 2020

### Software solutions

#### 2.1. PROTEC2 CLIQ licensing – software as a service

##### Basic license

Choose basic license based on the number of components. Licenses are one-time payments.  
Add cylinder group if needed and add Web Services in case of integration.

Part Number	Name	2020 MSRP
SP360-0	CLIQ Web Manager Remote 1-50 components, hosted by Abloy	\$180.00
SP361-0	CLIQ Web Manager Remote 51-200 components, hosted by Abloy	\$350.00
SP362-0	CLIQ Web Manager Remote 201-500 components, hosted by Abloy	\$520.00
SP363-0	CLIQ Web Manager Remote 501-2000 components, hosted by Abloy	\$700.00
SP365-0	CLIQ Web Manager Remote >2000 components, for each starting 1000	\$350.00
SP380-0	CLIQ Web Manager – Value Added Services (Optional)	\$2,700.00
SP381-0	CLIQ Web Manager – Cylinder group license (Optional)	\$3,350.00

##### Yearly maintenance fee

Part Number	Name	2020 MSRP
SP360-1	CLIQ Web Manager maintenance fee 1-50 components	\$180.00
SP361-1	CLIQ Web Manager maintenance fee 51-200 components	\$280.00
SP362-1	CLIQ Web Manager maintenance fee 201-500 components	\$350.00
SP363-1	CLIQ Web Manager maintenance fee 501-2000 components	\$520.00
SP365-1	CLIQ Web Manager maintenance fee >2000 components, for each starting 1000	\$220.00
SP380-1	CLIQ Web Manager – Value Added Services (Optional)	\$540.00
SP391-1	CLIQ Web Manager – Cylinder group license (Optional)	\$680.00

##### Yearly hosting service

Part Number	Name	2020 MSRP
SP360-2	CLIQ Web Manager hosting service fee 1-50 components	\$180.00
SP361-2	CLIQ Web Manager hosting service fee 51-200 components	\$320.00
SP362-2	CLIQ Web Manager hosting service fee 201-500 components	\$520.00
SP363-2	CLIQ Web Manager hosting service fee 501-2000 components	\$1,040.00
SP364-2	CLIQ Web Manager hosting service fee >2000 components, for each 1000	\$520.00

##### Service fees – SaaS in a dedicated server environment

The creation of a dedicated service environment and locking system migration to the new environment (SER30030) is a one-time payment.  
Recurring service charges and monthly payments.

Part Number	Name	2020 MSRP
SER30030	CLIQ Web Manager dedicated SaaS server setup	\$11,400.00
SER30031	CLIQ Web Manager dedicated SaaS max. 1000 components	\$2,850.00
SER30033	CLIQ Web Manager dedicated SaaS max. 5000 components	\$3,800.00
SER30034	CLIQ Web Manager dedicated SaaS max. 10 000 components	\$4,740.00
SER30036	CLIQ Web Manager dedicated SaaS max. 20 000 components	\$5,700.00
SER30038	CLIQ Web Manager dedicated SaaS more than 20 000 components	Quote

Please ask for a quote CLIQ Web Manager Dedicated SaaS is a premium high availability software service for customers with high level security needs.  
It brings the customer peace of mind with a full solution SaaS service. The service includes the following (differences to standard are bolded):

- Latest version of CLIQ Web Manager including updates twice a year
- CLIQ Web Manager installation into a dedicated High Availability environment
- Dedicated application servers with resources optimized to ensure the best possible performance for the "Planned System Size"
- \* Dedicated components
  - Dedicated application servers offering possibility to agree maintenance windows based on customers' business requirements
  - Dedicated load balancer
- \* Shared components
  - Database is on a shared database server but data logically separated and encrypted
  - Active Directory
  - Monitoring for the environments
- 24/7 monitoring and capability to respond to incidents related to the service provider
- 24/7 monitoring for security incidents
- Support for incidents reported by the customer to software services during business hours
- Up-to-date underlying infrastructure with latest security patches applied
- Antivirus solution with latest patches applied
- Physical security of the infrastructure
- Regular backups of the database and virtual machines
- 99,5 % availability
- Automatic process to update MKS database with latest components ordered by the customer
- Maintenance schedule agreed with the customer for the dedicated components.

For shared components maintenance schedule is defined by Abloy and customer is informed minimum 2 weeks before.

- Integration interface from CLIQ Web Manager Dedicated SaaS to customer's system
- Monthly performance report provided by ASSA ABLOY

### Yearly CLIQ Connect license fee

CLIQ Connect license is a yearly fee. It is charged in addition to normal yearly hosting and maintenance fees

Part Number	Name	2020 MSRP
SP392-0	CLIQ Connect fee 1-50 keys	\$880.00
SP393-0	CLIQ Connect fee 51-200 keys	\$2,800.00
SP394-0	CLIQ Connect fee 201-500 keys	\$5,300.00
SP395-0	CLIQ Connect fee 501-2000 keys	\$8,140.00
SP396-0	CLIQ Connect fee over 2000 keys, for each starting 1000	\$2,920.00

### License upgrade

Part Number	Name	2020 MSRP
SP361-000100	CLIQ Web Manager Remote upgrading SP360 to SP361	\$180.00
SP362-000100	CLIQ Web Manager Remote upgrading SP360 to SP362	\$350.00
SP362-000110	CLIQ Web Manager Remote upgrading SP361 to SP362	\$180.00
SP363-000100	CLIQ Web Manager Remote upgrading SP360 to SP363	\$520.00
SP363-000110	CLIQ Web Manager Remote upgrading SP361 to SP363	\$350.00
SP363-000120	CLIQ Web Manager Remote upgrading SP362 to SP363	\$180.00
SP365-000000	CLIQ Web Manager Remote >2000 components, for each starting 1000	\$350.00

## 2.2. PROTEC2 CLIQ licensing – in-house installation

### Basic license

Choose basic license based on the number of components. Licenses are one-time payments.

Add cylinder group if needed and add Web Services in case of integration.

Part Number	Name	2020 MSRP
SP320-0	CLIQ Web Manager Remote 1-50 components	\$1,720.00
SP321-0	CLIQ Web Manager Remote 51-200 components	\$3,440.00
SP322-0	CLIQ Web Manager Remote 201-500 components	\$5,130.00
SP323-0	CLIQ Web Manager Remote 501-2000 components	\$8,550.00
SP325-0	CLIQ Web Manager Remote >2000 components, for each starting 1000	\$1,830.00
SP380-0	CLIQ Web Manager – Value Added Services (Optional)	\$2,700.00
SP381-0	CLIQ Web Manager – Cylinder group license (Optional)	\$3,350.00

### Yearly maintenance fee

Part Number	Name	2020 MSRP
SP320-1	CLIQ Web Manager maintenance fee 1-50 components	\$260.00
SP321-1	CLIQ Web Manager maintenance fee 51-200 components	\$520.00
SP322-1	CLIQ Web Manager maintenance fee 201-500 components	\$780.00
SP323-1	CLIQ Web Manager maintenance fee 501-2000 components	\$1,300.00
SP325-1	CLIQ Web Manager >2000 components, for each starting 1000	\$620.00
SP380-1	CLIQ Web Manager – Value Added Services (Optional)	\$540.00
SP381-1	CLIQ Web Manager – Cylinder group license (Optional)	\$680.00

### Yearly CLIQ Connect license fee

CLIQ Connect license is a yearly fee. It is charged in addition to normal yearly maintenance fees.

Part Number	Name	2020 MSRP
SP392-0	CLIQ Connect fee 1-50 keys	\$900.00
SP393-0	CLIQ Connect fee 51-200 keys	\$2,800.00
SP394-0	CLIQ Connect fee 201-500 keys	\$5,300.00
SP395-0	CLIQ Connect fee 501-2000 keys	\$8,200.00
SP396-0	CLIQ Connect fee over 2000 keys, for each starting 1000	\$2,600.00

### License upgrade

Part Number	Name	2020 MSRP
SP321-000100	CLIQ Web Manager Remote upgrading SP320 to SP321	\$1,710.00
SP322-000100	CLIQ Web Manager Remote upgrading SP320 to SP322	\$3,440.00
SP322-000110	CLIQ Web Manager Remote upgrading SP321 to SP322	\$1,710.00
SP323-000100	CLIQ Web Manager Remote upgrading SP320 to SP323	\$6,840.00
SP323-000110	CLIQ Web Manager Remote upgrading SP321 to SP323	\$5,130.00
SP323-000120	CLIQ Web Manager Remote upgrading SP322 to SP323	\$3,440.00
SP325-000000	CLIQ Web Manager Remote >2000 components, for each starting 1000	\$1,830.00

### Professional services

#### 3.1. Integration

Part Number	Name	2020 MSRP
SER40020	Customer specific integration (hourly fee)	\$320.00

The integration services ensures that integration between the client's system and the CLIQ Web Manager software is stable and is in accordance with Abloy Oy's instructions. The service does not include the actual programming of the integration unless it has been agreed upon in the offer.

#### 3.2. Migration

Part Number	Name	2020 MSRP
SP370	Migration KEYCONTROL to CLIQ Web Manager (Software as a Service or In-house installation)	\$2,760.00

When the migration concerns a system transfer from ABLOY KEYCONTROL to CLIQ Web Manager, the Migration Analysis is always required. The analysis is free of charge and it is requested by a form which can be downloaded from ABLOY CORE. The actual migration is charged according to the valid price list.

### Clq Service Support Program

Part Number	Description	MSRP
SP-365-3	<b>Enterprise System Support – Platinum</b> Software System and Integration Support Extended Phone-Support (24 Hr x 7 Days) 1 Hour Response time-Real-time Phone Support. Ticket limitation is 800	+ \$80,000 Annual
SP-365-4	<b>Enterprise System Support – Platinum</b> Software System and Integration Support Extended Phone-Support (24 Hr x 7 Days) 1 Hour Response time-Real-time Phone Support. Ticket limitation is 200	\$60,000 Annual
SP-365-5	<b>Onsite Deployment Service</b> Equipment Configuration The assistance you need to get all of your equipment programmed and installed. Software Installation/Upgrades No need to worry about software installation, we will be there to perform this task for you.	\$1900 + T&E Per Day
SP-365-6	<b>Onsite Training Service</b> Hands-on Training – In depth face to face training for our hardware and software applications. Detailed Product Installation Classes – On site classes to train your employees on site specific hardware installation.	\$1900 + T&E Per Day
SP-365-7	<b>Remote Training-Webex / Skype</b> 1 Hour Minimum Web Based Training Online training setup to meet your planning schedule. Additional Training Based on New Staff/Turnover Online training to help you keep up with new staff requirements.	\$225 Hourly
SP-365-8	<b>Training Certification Classes</b> Personalized on-site factory technical certification class. ABLOY will conduct field training, demonstrate sample equipment, and certify students on service, maintenance, and support. These are the same certification classes given at factory and trade shows.	\$1900 + T&E Per Day
SP-365-9	<b>Master Key Consultation</b> In person key system design consultation with a system design expert. We will assist you in the development of a master key system to meet your design specifications. The system will be uniquely tailored to your facility, resulting in custom Key System Schematics, bitting lists and pinning charts	\$1900 + T&E Per Day
SP-365-10	<b>Remote Deployment Services</b> Remote Software Installation – Live online assistance with software installation to ensure complete functionality	\$225 Hourly –1 Hour Minimum
SP-365-11	<b>Facility Training Home Office</b>	\$175 Per Person

### Abloy BEAT

#### BEAT padlock PLK340

Part Number	Description	MSRP
PLK340_100000	Padlock with 25mm shackle CR2	\$654.00
PLK340_100010	Padlock with 25mm shackle 1/2 AA	\$654.00
PLK340_100100	Padlock with 50mm shackle CR2	\$654.00
PLK340_100110	Padlock with 50mm shackle 1/2 AA	\$654.00

#### ABLOY OS + BEAT one-time setup fee

Part Number	Description	MSRP
TBD	ABLOY OS CLOUD SETUP	\$3,220.00

#### ABLOY OS Cloud with BEAT yearly subscription fee

Part Number	Description	MSRP
SP511_00001	ABLOY OS CLOUD with BEAT YEARLY SUBSCRIPTION Qty of Locks 1-50	\$2,640.00
SP511_00002	ABLOY OS CLOUD with BEAT YEARLY SUBSCRIPTION Qty of Locks 51-200	\$6,246.00
SP511_00003	ABLOY OS CLOUD with BEAT YEARLY SUBSCRIPTION Qty of Locks 201-500	\$9,600.00
SP511_00004	ABLOY OS CLOUD with BEAT YEARLY SUBSCRIPTION Qty of Locks 501-2000	\$12,960.00
SP511_00005	ABLOY OS CLOUD with BEAT YEARLY SUBSCRIPTION Qty of Locks >2000	\$3,360.00
	- Based on 1000 user increments.	

#### BEAT mobile credential yearly subscription fee

Part Number	Description	MSRP
SP531_00001	BEAT MOBILE CREDENTIAL - Per Mobile User (1-50 Mobile Users)	\$49.20
SP531_00002	BEAT MOBILE CREDENTIAL - Per Mobile User (51-200 Mobile Users)	\$48.00
SP531_00003	BEAT MOBILE CREDENTIAL - Per Mobile User (201-500 Mobile Users)	\$46.80
SP531_00004	BEAT MOBILE CREDENTIAL - Per Mobile User (501-2000 Mobile Users)	\$45.00
SP531_00005	BEAT MOBILE CREDENTIAL - Per Mobile User 2000 plus Mobile Users	\$44.40
	- Based on 1000 user increments.	

#### ABLOY OS yearly subscription fees

Part Number	Description	MSRP
SP601_00000	OS Cloud license	
SP611_00001	OS Cloud subscription 1-50 components	TBA
SP611_00002	OS Cloud subscription 51-200 components 51-200 1140 2280	TBA
SP611_00003	OS Cloud subscription 201-500 components	TBA
SP611_00004	OS Cloud subscription 501-2000 components	TBA
SP611_00005	OS Cloud subscription >2000 components, for each starting 1000	TBA

#### CWM yearly subscription fees

##### Software as a Service

Part Number	Description	MSRP
SP368_00000	CLIQ Web Manager Premium SaaS license	TBA
SP369_00001	CLIQ Web Manager Premium SaaS subscription 1-50 components	TBA
SP369_00002	CLIQ Web Manager Premium SaaS subscription 51-200 components	TBA
SP369_00003	CLIQ Web Manager Premium SaaS subscription 201-500 components	TBA
SP369_00004	CLIQ Web Manager Premium SaaS subscription 501-2000 components	TBA
SP369_00005	CLIQ Web Manager Premium SaaS subscription >2000 components, for each starting 1000	TBA

##### In-house installation

Part Number	Description	MSRP
SP328_00000	CLIQ Web Manager Premium in-house license	TBA
SP329_00001	CLIQ Web Manager Premium in-house subscription 1-50 components	TBA
SP329_00002	CLIQ Web Manager Premium in-house subscription 51-200 components	TBA
SP329_00003	CLIQ Web Manager Premium in-house subscription 201-500 components	TBA
SP329_00004	CLIQ Web Manager Premium in-house subscription 501-2000 components	TBA
SP329_00005	CLIQ Web Manager Premium in-house subscription >2000 components, for each starting 1000	TBA

exemption certificate before shipment of Products. Foreign shipments placed with ABLOY may require additional charges for documentation and overseas packaging. Such charges will be identified on ABLOY's invoices. This Section 5.2 shall survive any expiration or termination hereof.

### 5.3 Payment

Unless otherwise agreed to in writing, payment is due thirty (30) days from the date of the invoice. If payments are not made when due, Buyer will pay, in addition to the overdue payment, a late charge equal to the lesser of 1.5% per month or the highest applicable rate allowed by law on such overdue amounts. Overdue accounts will be assigned to the credit department for all transactions.

Once an account has been assigned to the credit department, no Order may be taken, entered or shipped without approval from the credit manager. Buyer hereby grants ABLOY a purchase money security interest in each Product and agrees to cooperate with ABLOY in protecting such interest.

## 6. Insurance

### 6.1 Insurance Coverage

Buyer shall procure and maintain, at its expense, the following types of insurance from an insurer acceptable to ABLOY, in the amounts at least equal to those specified below, with deductibles not in excess of \$100.00. ABLOY shall not be required to supply Products to Buyer at any time that the insurance coverage provided for herein is not in full force and effect.

### 6.2 Certificates

Buyer shall, within fifteen (15) days from the date hereof, furnish ABLOY with a certificate of insurance issued by the insurance company or companies issuing the insurance policies required hereby. Such certificates shall provide that written notices shall be given to ABLOY at its address specified herein at least forty-five (45) days prior to any cancellation or change in any such policy.

## 7. Warranties and Limitation of Liability

### 7.1 Warranty

ABLOY represents and warrants the Products against defective material and faulty workmanship for a period of one year after the date of delivery [and warrants the finish to meet quality standards at the time of delivery]. This warranty expressly does not apply to faulty product operation due to: (a) improper installation; (b)

the use of any keys, cylinder pins or other accessories not expressly approved by ABLOY; or (c) failure to provide reasonable maintenance. ABLOY will not warranty cross-keyed cylinders.

### 7.2 Limitation of Liability

ABLOY's liability under this warranty shall be limited solely to the repair or replacement of the Products, or parts thereof, or refund to the Buyer of the purchase price thereof. ABLOY shall not be responsible for any defect or non-conformity in the Products that: (a) is created after the time of delivery; (b) results from Products for which materials, specifications or designs were provided by Buyer; or (c) results from modifications to the Products by Buyer or others. IN NO EVENT SHALL ABLOY BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER IN CONTRACT, WARRANTY, NEGLIGENCE, TORT, STRICT LIABILITY, OR OTHERWISE including but not limited to loss of profits or revenue, loss of use of the Products, delays, or claims of customers of the Buyer or other third parties for such other damages. ABLOY's liability on all claims, whether in contract, warranty, negligence, tort, strict liability or otherwise for any loss or damage arising out of, or connected with an Order or the performance or breach thereof, or from the design, manufacture, sale, or delivery shall in no case exceed the purchase price of the Product.

### 7.3 No Other Warranties

EXCEPT AS EXPRESSLY SET FORTH IN SECTION 7.1, ABLOY MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AT LAW OR IN EQUITY, WITH RESPECT TO THE PRODUCTS OR THEIR CHARACTERISTICS, QUALITY OR PERFORMANCE, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF ANY INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES AND ANY SUCH REPRESENTATIONS AND WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED.

## 8. Claims

Buyer must notify ABLOY of any claim [for adjustment] in writing at ABLOY's address specified herein within thirty (30) days after the date of the invoice in question. Buyer must notify ABLOY of any claim for shortages or incorrectly filled Orders in writing within ten (10) days after receipt of shipment. Under no circumstances will ABLOY be responsible for any charges for labor or material incurred by others without the prior written consent of ABLOY.

## 9. Indemnity

9.1 Personal Injury and Property Damage Buyer shall indemnify ABLOY and hold ABLOY harmless against all claims, liability, loss or other damages (including ABLOY's legal expenses) to all persons for injury of any nature, including, without limitation, sickness, and/or death, and for property damage caused by any Product or part thereof after the time of delivery of such Product or after such Product otherwise leaves the possession or control of ABLOY.

## 9.2 Compliance with Law

Buyer agrees: (a) to fully comply with all applicable federal, state and local laws, rules, regulations and guidelines, including without limitation, all applicable regulations and guidelines promulgated, from time to time, by Federal and state environmental and transportation officials, and (b) to indemnify and hold harmless ABLOY from and against all claims, liability, loss or other damages (including ABLOY's legal expenses) resulting in any way from non-compliance therewith.

## 9.3 Survival

This Section 9 shall survive any expiration or other termination hereof.

## 10. Trademarks and Other Markings

Buyer shall remove any and all of ABLOY's trademarks, labels, distinctive markings, and designs which may appear on any Product or on the packaging material therefore at the time of delivery of such Product and to refrain from making any use of such trademarks, labels, distinctive markings and designs.

## 11. Miscellaneous

### 11.1 Governing Law

The validity and interpretation of these terms and conditions of sale shall be governed by the laws of the State of Connecticut without regard to its principles of conflicts of law.

### 11.2 Force Majeure

ABLOY shall not be liable for its failure to perform hereunder due to any contingency beyond its reasonable control, including without limitation acts of God, fires, floods, wars, sabotage, accidents, labor disputes or shortages, governmental laws, ordinances, rules and regulations, whether valid or invalid (including, but not limited to, priorities, requisitions, allocations, and price adjustment restrictions), inability to obtain material, equipment or transportation, and

any other similar contingency. In the event of delay due to any such cause, the date of delivery will be postponed by such length of time as may be reasonably necessary to compensate for the delay.

### 11.3. No Assignment

These terms and conditions of sale are not assignable or transferable by Buyer, in whole or in part, without the prior written consent of ABLOY.

### 11.4 Modification

No modification or waiver of these terms and conditions of sale shall be effective unless made in a writing signed by ABLOY. No course of action shall be deemed to modify these terms and conditions of sale.

### 11.5 Severability.

Whenever possible each provision and term of these terms and conditions of sale will be interpreted in a manner to be effective and valid but if any provision or term hereof is held to be prohibited by law or invalid, then such provision or term will be ineffective only to the extent of such prohibition or invalidity, without invalidating or affecting in any manner whatsoever the remainder of such provision or term or the remaining provisions or terms hereof.

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\*Prices, products, equipment, finishes, models, specifications and availability are subject to change without notice. All notices or other correspondence to ABLOY may be made at the following address:

ABLOY USA, Inc.

6005 Commerce Dr., Suite 330, Irving, TX 75063

Phone: 800.367.4598, Fax: 972.753.0792

**Canada:** For Terms & Conditions and Warranty information pertaining to product sales in Canada, please visit [www.abloy.ca](http://www.abloy.ca)

Note that some products may not be available in Canada as well as some of the programs offered in this price book may differ between the USA and Canada. Please contact your sales representative for more information.

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In an insecure world, you can rely on us for security solutions that meet your highest expectations.

800.367 4598 | [ABLOYUSA.COM](http://ABLOYUSA.COM)

ABLOY offers security and locking innovations dedicated to creating more trust in the world. Combining digital and mechanical expertise, Abloy Oy develops industry-leading security solutions that protect people, property and business. Abloy is part of the ASSA ABLOY Group, the global leader in access solutions. Every day, we help billions of people experience a more open world.

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11/2019